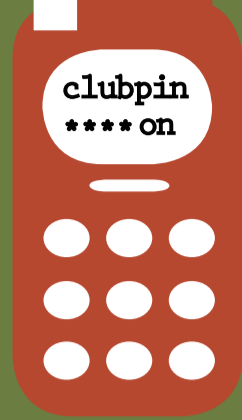


# Clubpin



## Clubs Sportsground Floodlight System

### Lights at this sportsground are controlled using Ku-ring-gai Council's Clubpin System

*Only authorised users can turn lights ON and OFF*



To turn lights ON text:

**clubpin \*\*\*\* on**

*to your ground controller number*

*\*\*\*\* represents four digit Clubpin*



To turn lights OFF text:

**clubpin \*\*\*\* off**

*to your ground controller number*

*\*\*\*\* represents four digit Clubpin*

**NOTE:** Typing 're' for report at the end of the sms will ensure you receive a system status message. • Insert a space before and after text eg: clubpin (space) \*\*\*\* (space) on

## Authorised users and mobile numbers

Day	Name	Mobile Number
Monday		
Tuesday		
Wednesday		
Thursday		
Friday		

## Problem solving

1. Contact your clubs authorised user or users to turn lights ON - check your clubs roster (most grounds have three or more authorised users). Authorised users can turn on lights at any time the grounds are booked.
2. If an authorised user is receiving an error return message they should contact Council's after hours service on 9424 0000 providing: problem, return message from Cloudmaster and sportsground booking confirmation.

3. For technical problems with operating your Clubpin please contact Council's Community and Recreation Department on 9424 0754 during business hours.

Contact Council's on call officers call 9424 0000 to report lighting failures - *may not be responded to until next business day.*

